

FIG. 1

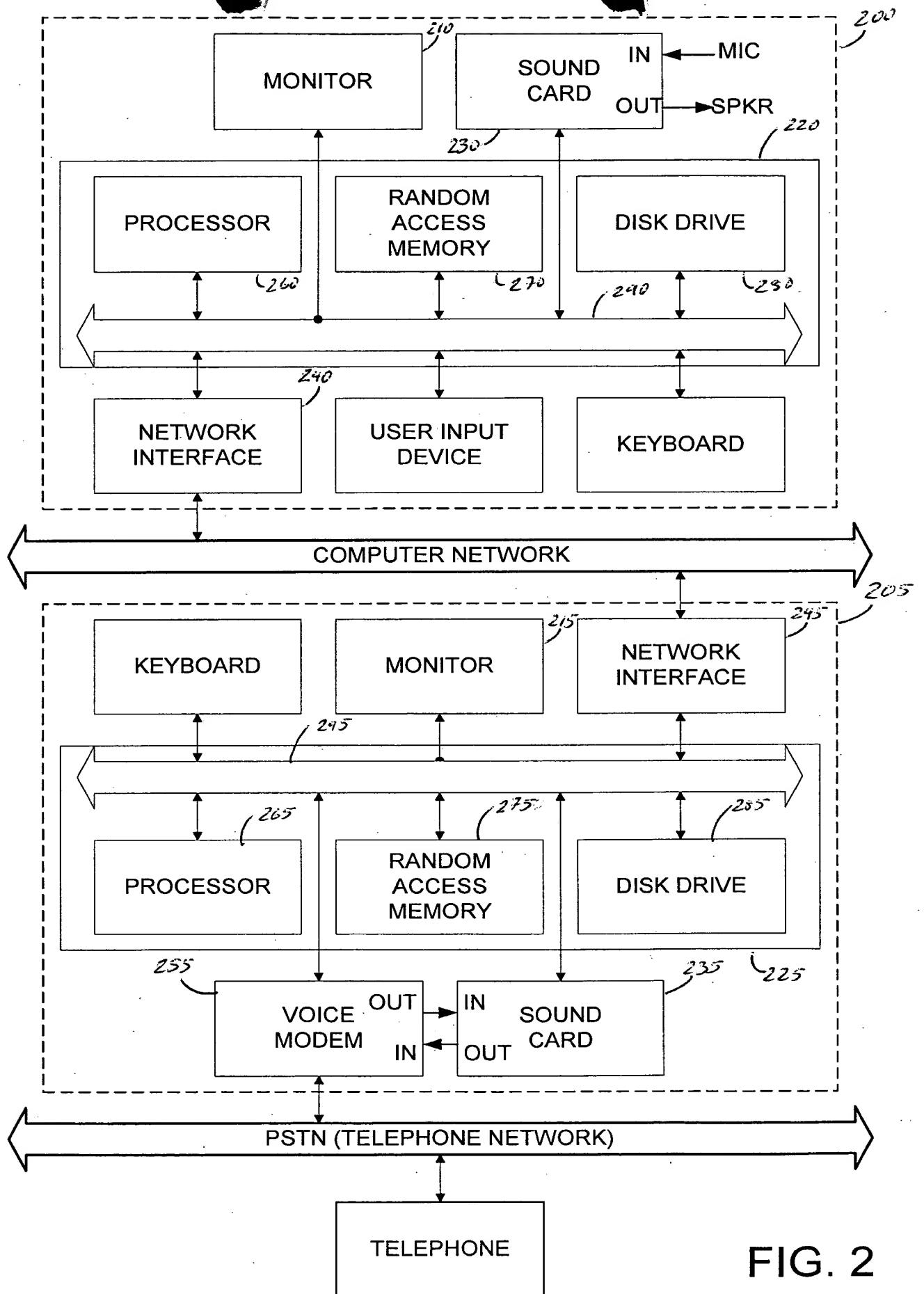


FIG. 2

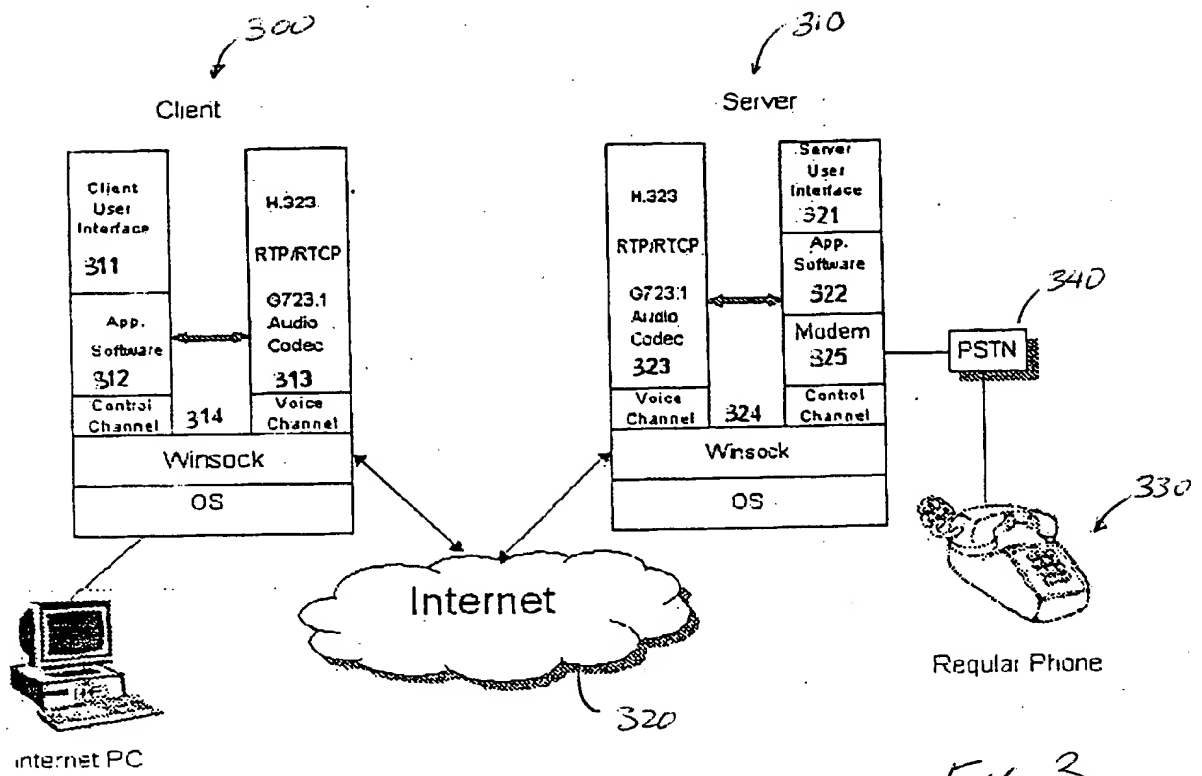


FIG. 3

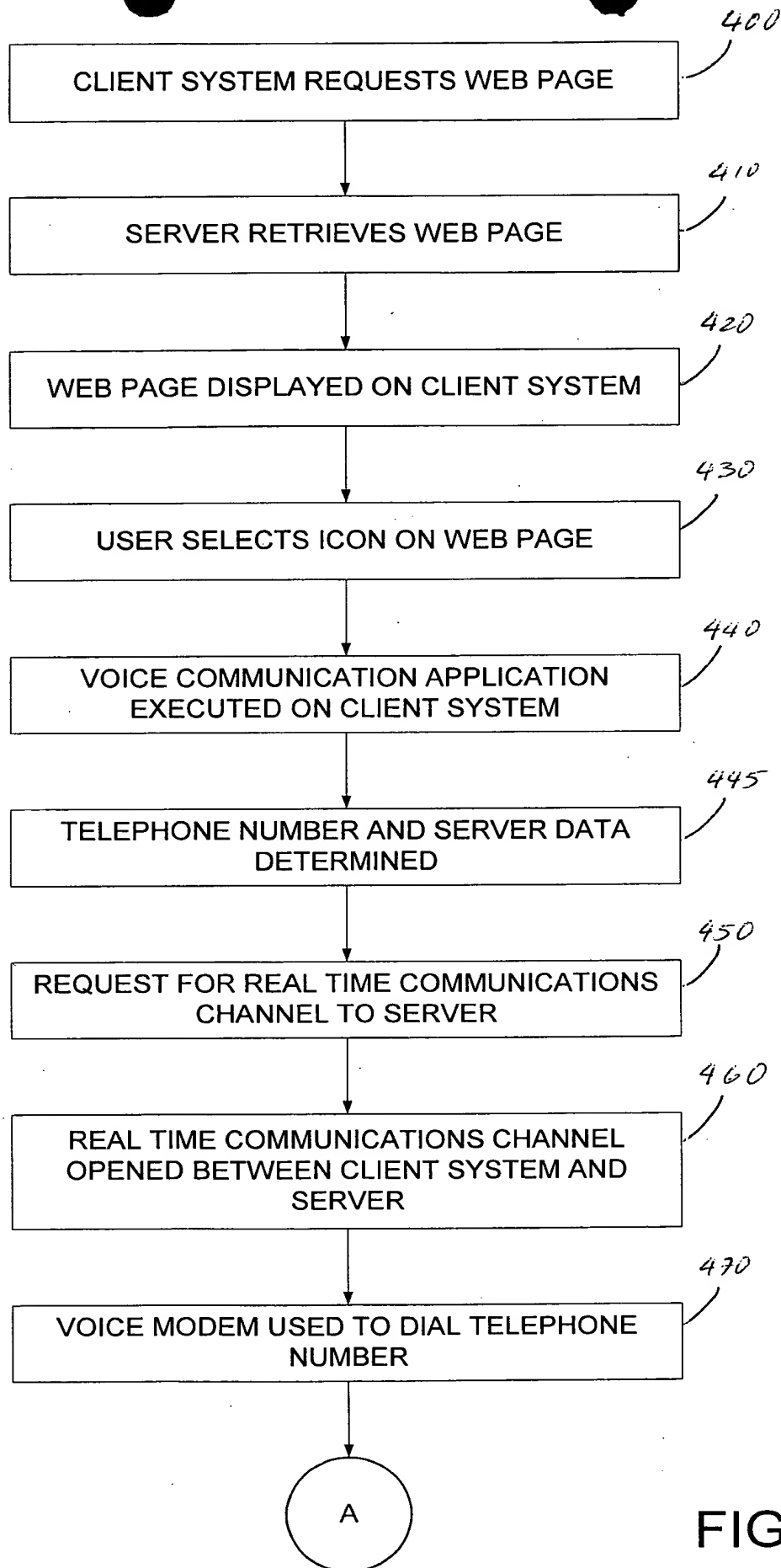


FIG. 4A

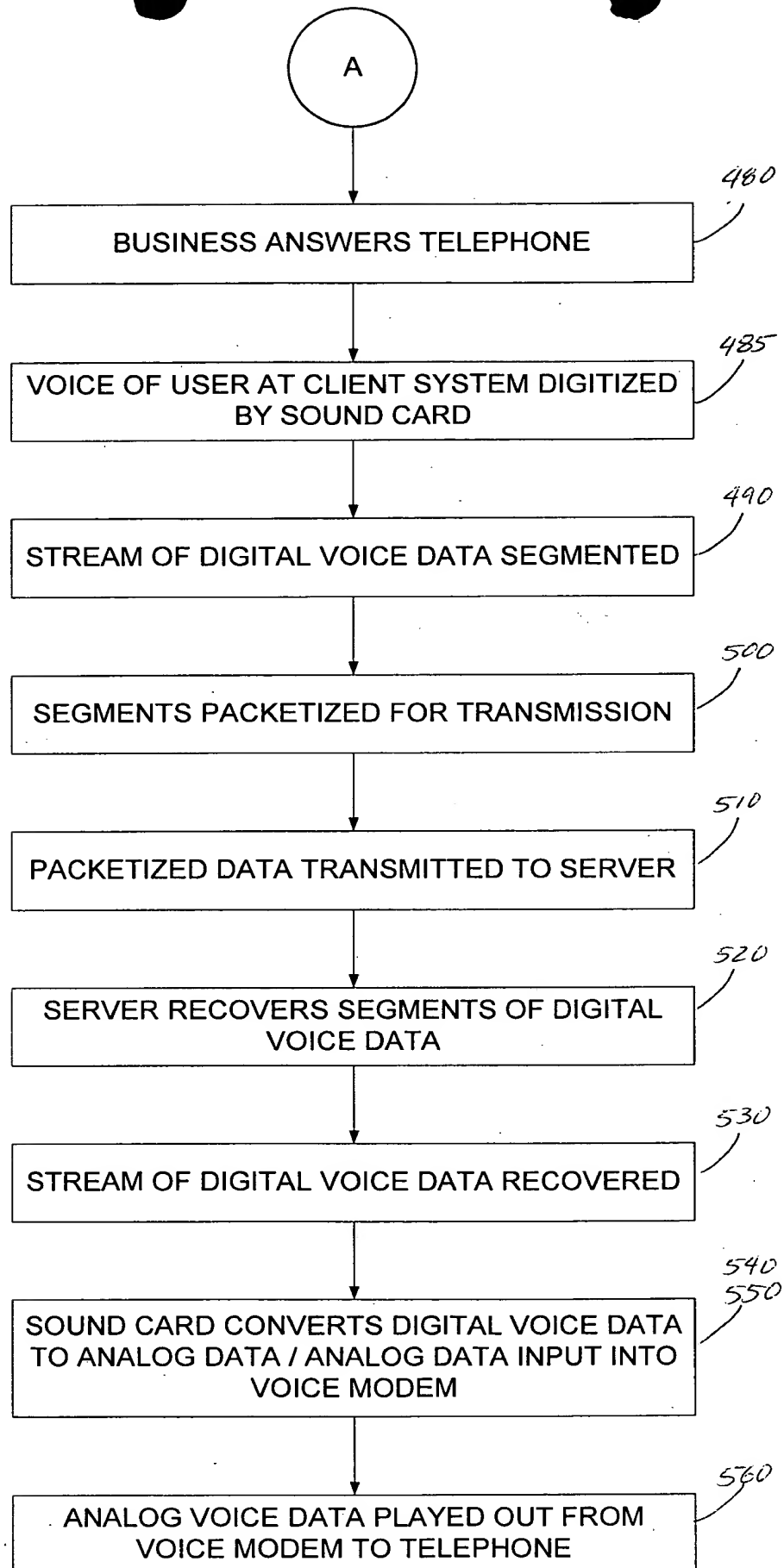


FIG. 4B

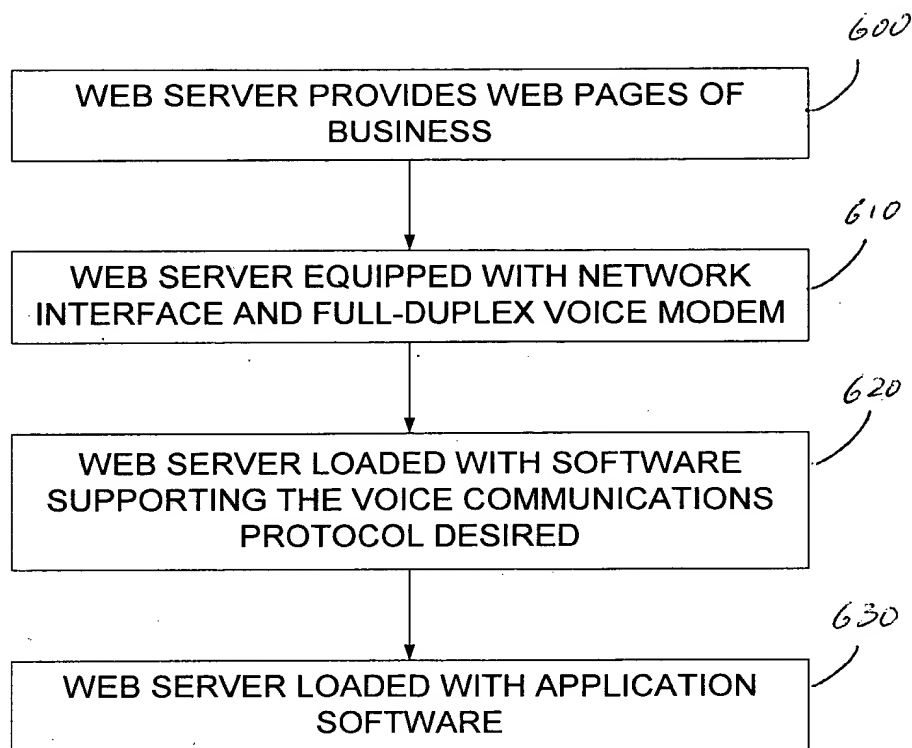


FIG. 5

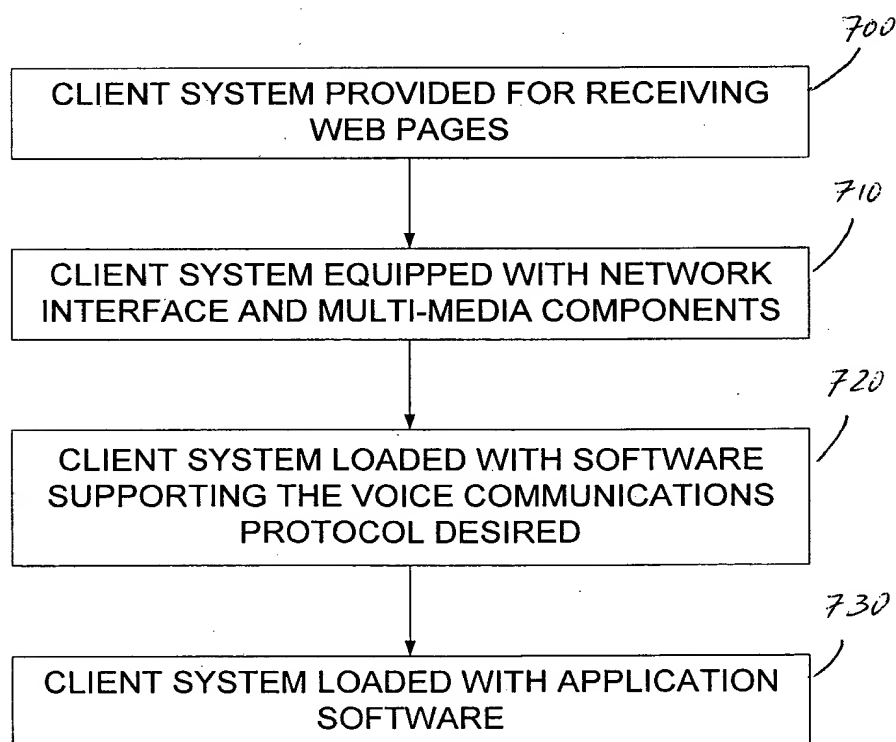
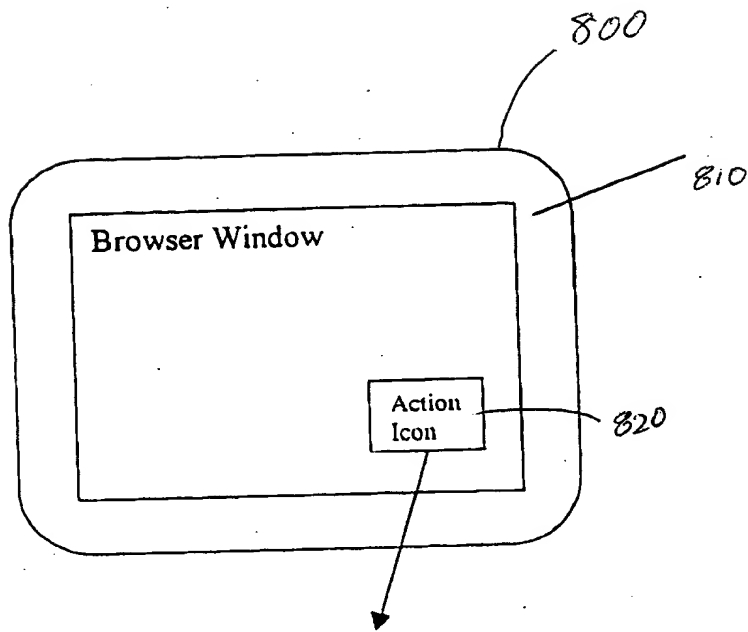


FIG. 6

Action Icon



Clicking Active Icon Launch a
client program for voice
communication

FIG. 7

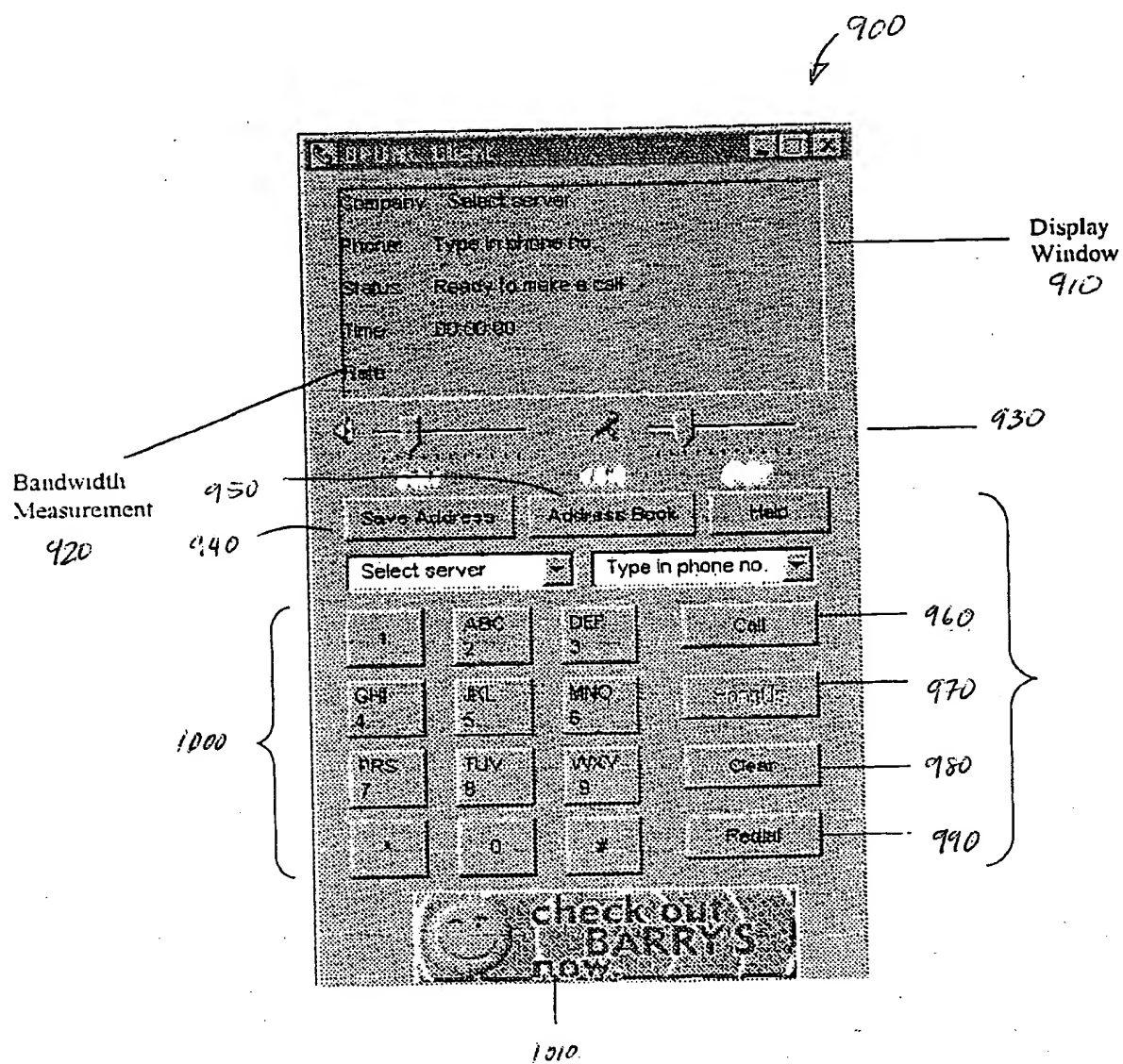


Fig. 8.

E-directory

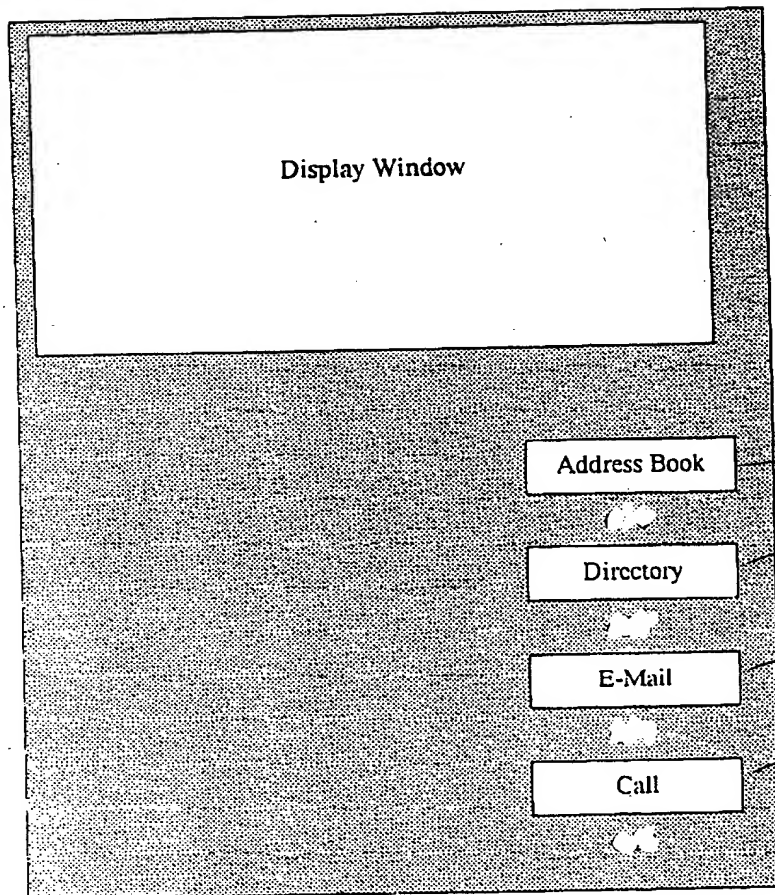


FIG. 9B is a screenshot of a "Personal Information" form. The form contains the following fields and values:

Personal Information	
Name	May
Phone Number	1-314-3232081
Fax Number	3245235
E-mail Address	
Gateway	Public
Description	CEO

At the bottom of the form are five buttons: "Add", "Edit", "Delete", "Call", and "Find".

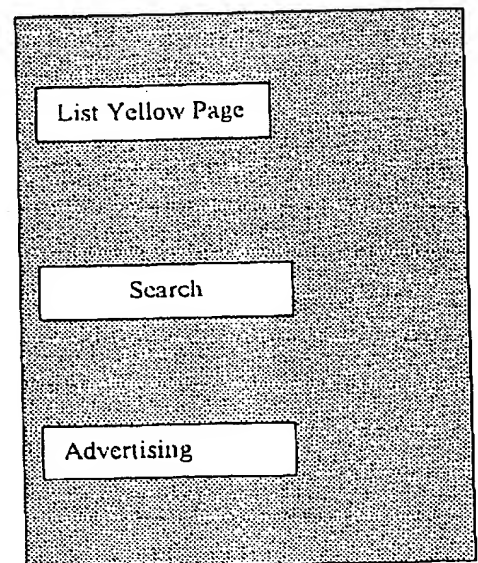
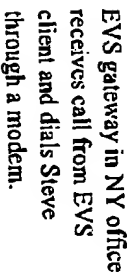
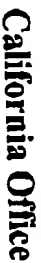


FIG 9B

FIG. 9C

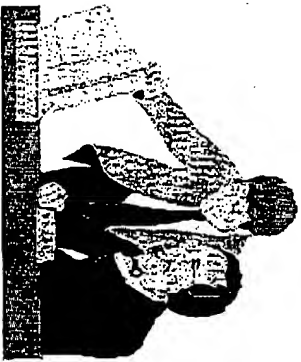
New York Office



1610A

[illegible]

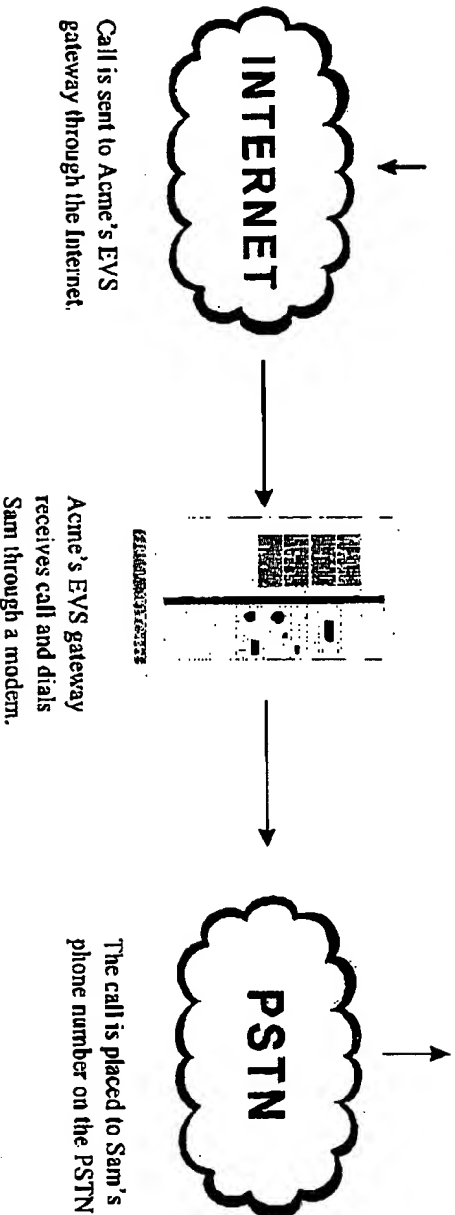
Demo 2: E-Commerce



Jim is interested in purchasing a product from Acme online. However, he has some questions about the product. Jim clicks on the EVS icon on Acme's web page to initiate a call to Sam at Customer Service.



Sam answers call from regular telephone at Acme's Customer Service Desk. He gathers the product information and helps Jim with his questions.



The call is placed to Sam's phone number on the PSTN.

Demo 3: Personal Phone Outlet



John wants to call his sister, Mary. He enters his online address book at IPO2U's web site and clicks on Mary's phone number. This launches the EVS Client on his computer and initiates the call.



Mary answers the call from John on her regular telephone.

